

Wilmot Union High School 1:1 Chromebook FAQ

1. How should I transport my Chromebook?

- Chromebooks should never be transported while open as even gentle handling can damage the screen. Chromebooks should be safely closed and placed in an appropriate location before they are taken from classroom to classroom, or to and from school.

2. What if I forget to bring or charge my chromebook before school?

- Students are expected to charge their Chromebooks nightly at home and bring them to school fully charged. Do not bring your charger to school. Students who do not bring a charged Chromebook back to school may check out a loaner device from the library for the day, which cannot be taken home. Loaners may not always be available and your student may be without the Chromebook for the day. They may be able to charge the Chromebook in the library and commons during study hall periods.

3. Can the Chromebook be used at home?

- Yes, if your home has a WiFi network, the Chromebook can be joined, and have the same filtered web access as they would at school.

4. Can the Chromebook be used with another username?

- No. Students and staff cannot access a district-owned Chromebook with any other login other than their district-assigned email. For example, students will not be able log in to their personal Gmail account on a district-provided Chromebook.

5. Will unsafe or inappropriate websites be filtered on the devices?

- We do our best to ensure your child's online experience is safe. Before each Chromebook device connects to the Internet, it must pass through district network filtering. This happens whether the device is browsing on campus on school-owned networks, or off campus using another WiFi router that is providing the Internet connection. If your child is using the Chromebook at school, at home or at a public library, it will always pass through our web filtering system before they can see or access web content. Our web filters are programmed to block inappropriate content as much as possible.

6. How would I go about repairing a device that is not functioning?

- Damaged or non-functioning devices should be turned in to the library so a repair can be started. Accidental damage repairs are covered under the yearly Chromebook insurance fee. District technology staff members may be able to repair some problems in-house. Other problems may require the devices being sent out for repair, which can take a week. Students who are without their device due to repairs will be issued a loaner to use for the duration of their repair.

7. What happens if the Chromebook is lost?

- The Chromebook insurance fee includes only repairs. Families will be responsible for the cost of replacing the Chromebook in the event of loss, theft, or intentional damages. The device replacement cost will include the cost of replacing the Chromebook and charger, but may also include costs for a new accidental damage protection warranty as well as a management fee paid to Google. The replacement costs are determined by the school board and are subject to change based on device purchase price.

8. Can students opt-out of having a Chromebook?

- No. Chromebooks are expected to become an integral part of the education all students receive and we want them to take advantage of the powerful learning resources available with it.

9. How is one student's Chromebook identified from another?

- District asset tags with barcodes will be on each device and each device has a serial number. The device that is issued to you needs to stay in your possession. The district keeps all that data, so if a Chromebook is misplaced, we can determine who it is assigned to get it back to the student user. Any ID stickers that are on the Chromebook when issued must stay on the Chromebook. While the devices are issued to students, they are still district-owned property. Additional permanent markings on the device or its case will be considered vandalism.

10. Will Chromebooks be kept by students over the summer?

- Yes. Chromebooks will be issued to students at the start of their career at WUHS. All district-owned Chromebooks and chargers must be returned when a student is no longer a student. If Chromebook devices are not turned in, the district reserves the right to assume the device is stolen and fees for replacement of the Chromebook will be added to a student's fee record.